

Australian Table Grape Association

Horticulture Innovation Fund Online Registration Project #27

Jeff Scott, CEO



Project Objectives

The project aimed to primarily deliver improved functionality to the Export Accreditation System (EAS) prior to the commencement of the 2018/19 export registration period, which opened in August 2018. The most urgent items identified included:

- Mechanism for growers to enter and maintain their fortnightly pest monitoring diary as per the China protocol requirements
- ✓ Improved administration reporting capability for DAWR auditors post-audit
- ✓ Individual login's for Independent Crop Monitors
- ✓ Single login for multiple grower registrations (growers with multiple TG numbers)
- ✓ Online payment functionality
- ✓ Document upload capability



Improved fortnightly pest recording

- ✓ Stringent Excel templates were replaced with relaxed uploading conditions, meaning growers could upload any document to the online system
- The result saw growers and crop monitors saving considerable time due to avoiding having to double handle monitoring data from one system, to the former Excel template
- Reducing this duplication of data entry was the primary objective for implementing this change to the fortnightly pest monitor recording
- Growers and Crop Monitors can now upload PDF, Word and JPG files which may be produced from their own, internal spray program software



Revised reporting tools for DAWR staff

- Essential ATGA and DAWR work closely to provide system options that compliment differing functions for both organisations
- ✓ DAWR communicated their specific requirements with final reporting of both Block and Packhouse lists, which was used to develop a series of new reporting tools
- Thorough reporting options not only improved communication between all parties during the audit process, but it also saved DAWR time when finalising the lists of accredited growers and facilities



Revised reporting for DAWR staff

- Replace "Approval Report" with defined report from DAWR showing approved growers
- Grower number
 Grower name
 Block/Patch number
 State
 Comments
- ✓ Create new report showing approved pack houses with defined report from DAWR
- Pack house numberApproved commoditiesAddress
- State

Pack house name Approved countries Suburb Comments



Login for individual Crop Monitor's

- ✓ Due to the increasing trend for growers to engage independent crop monitors, it was identified that the system needed an upgrade to enable these individuals to view their clients registration's via a single login
- ✓ Allow for crop monitor to be registered and maintained
- ✓ During registration growers can select from registered crop monitors
- Crop monitor once logged in will have the ability to upload pest diaries against associated registrations



Login for individual Crop Monitor's

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The building co	a@a.com	a@a.com	~
Tim Tam	tim@tam.com	tim@tam.com	~
Worik Mcshane	worik.mcshane@geometry.com.au	wmcshane	×
Zac A	ZAC@A.COM	zac@a.com	~

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Single grower login (for multiple TG numbers)

- ✓ Growers with multiple TG numbers were frustrated at the requirement to have individual email addresses per login (or TG number) – in some cases, growers maintained up to 5 email addresses to login to each registration
- Developer was able to create single point login, meaning growers are now only required to maintain single login details, whilst being able to access multiple registrations linked to the parent login
- Migration of existing grower data and ability to merge growers for existing registered growers



Single grower login (for multiple TG numbers)

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	×	TG500	Black Knight Grapes	Title Please enter a title. First Name • Please enter the user's first name Please enter the user's first name Email • Please enter the user's email Username • Please enter a username; This is usually the user's email.			blackknight27@live.com.au				Ø
	×	TG504	Greg Fisher					gregory.fisher@elders.com.au			ľ
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Online payment facilities

- One of the most time consuming aspects of the registration process was debt collecting – hence an online payment facility featuring as a priority
- ✓ ATGA staff were required to account for over 250 financial transactions over the 6 week registration period, which was challenging
- ✓ Manual reconciliations previously required on a daily basis
- ✓ PayPal functionality for payment of registration prior to submission to ATGA
- Updates to application to be deployed on https secured server for payment capture.
- ✓ Update to server and purchase of secure SSL certificate



Online payment facilities

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GST		\$20
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Document upload capability

- ATGA recognised the need to utilise the EAS as a two-way communication device between the Association and industry
- Being able to upload critical documents such as protocols, work plans and templates to the system for growers and crop monitors, the risk of growers missing or failing to receive the information via email is reduced
- Group emails to industry was previously the primary communication tool for audit documentation, which frequently went unread by growers or missing completely
- Uploaded documents, such as work plans, protocols and templates are available to logged in users on their home screen.



Document upload capability

Noticeboard Management									
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Questions?



The Australian Table Grape Association would like to thank the Department of Economic Development, Jobs, Transport and Resources as the major funding partner for this project





Thank you